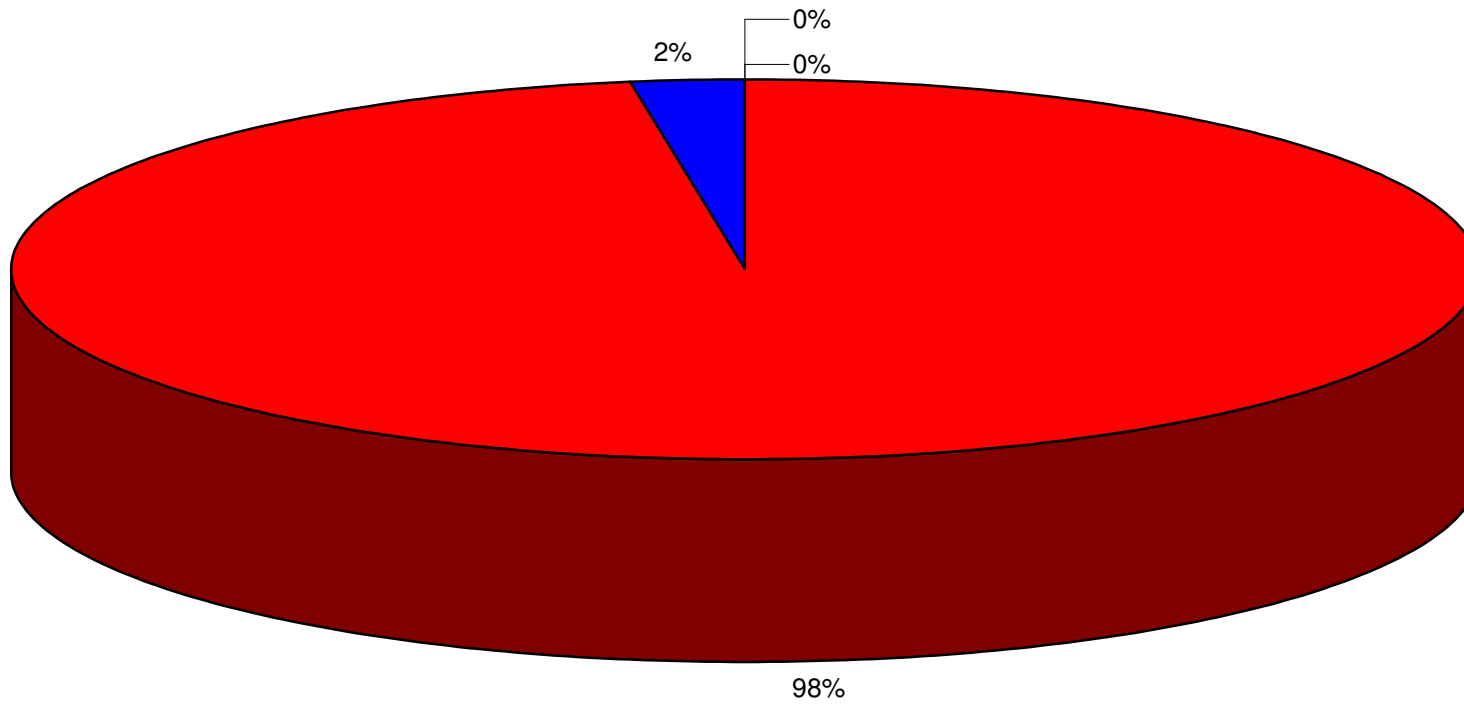


### Was It Easy To Contact The Person Dealing With Your File



■ Definitely ■ Acceptable ■ Needs Improving ■ Definitely Not